

FREQUENTLY ASKED QUESTIONS

How do I join?

It's simple and there's no joining fee – visit reception to join.

Where can I spend my rewards points?

Take your pick – Our Bars, Southside Restaurant & Café, Bottle Shop, Kiosks or Reception.

Does spending my rewards points affect which tier I am in?

No, your tier level is based upon points earned in the previous three-months.

How do I know which tier I am in?

Swipe your card at the Rewards kiosk when visiting, check on your ExServos App or ask a friendly staff member.

How can I go up or down a tier?

Members will automatically move up tiers once the required status points are reached. Member tier reviews occur biannually in May and November based on the previous six-month period accumulation.

How much are my rewards points worth?

One reward point equals one cent in value so 100 points is \$1.

Will my rewards points expire?

All points expire on June 30 annually, except for the Platinum tier who will retain their rewards points.

Do bonus rewards points contribute to my tier level calculation?

No. Bonus points earned through promotional activity do not contribute to your tier level calculation.

How can I check my tickets in promotions?

Swipe your card at the Rewards Kiosks to check how many tickets you have in each active promotion.

When do I receive my Monthly Bonus Multiplier?

Monthly Bonus Multipliers are activated on the 1st of every month for qualifying tiers via the Rewards Kiosk and are awarded when the minimum tier level entry is met per member each month.

FREQUENTLY ASKED QUESTIONS CONTINUED

What is Taxi & Uber Points Payback?

Members can catch any registered transport service to the Club to receive points back when presenting a tax invoice on the day of travel, (once per day).

What is Bonus Play?

The opportunity to convert up to \$50 per day of your gaming points to play on the gaming machines.

Can I opt out of ExServos Rewards?

Yes, see Reception to opt out of all rewards and eligible promotions as part of the ExServos Rewards program.

Become an ExServos member with no joining fee & download our App to enjoy instant rewards!



SCAN HERE



Trading Hours:

Mon to Fri 9.30am - 2am

Sat & Sun 10am - 2am

www.ulladullaexservos.com.au

212-222 Princes Highway Ulladulla | Ph 02 4455 1444



Terms and conditions apply. Full details are available from Reception. Milton Ulladulla ExServos practices the responsible service of alcohol.

Help is close at hand - GambleAware.

Gambleaware.nsw.gov.au. 1800 858 858

Player Activity Statements are available on request.

EXSERVOS REWARDS

*Exclusive for
members*

EXSERVOS REWARDS

As a member of Milton Ulladulla ExServos Club you'll enjoy no joining fee and exclusive rewards. With each purchase, you'll be rewarded, and the more you swipe – the more rewards you enjoy.

JOIN

See Reception to join for free and enjoy instant access to exclusive benefits.































EARN

Swipe or insert your card with each purchase in food, beverage, bottle shop or gaming

ENJOY

100 points means \$1 to enjoy on your next food, beverage or bottle shop purchase.

BENEFITS

	 PLATINUM	 GOLD	 SILVER	 BRONZE	 WHITE
Status Points (over three months)	10,000	4,000	1,000	400	Entry
Earn Reward Points					
Food & Beverage Discount	50%	30%	15%	5%	Member Price
(pay by points discount)	unlimited	unlimited	unlimited	unlimited	
(pay by cash/eftpos weekly discount limit)	up to \$100	up to \$60	up to \$30	up to \$10	
Access to Member Promotions					
Bottle Shop Discount	20%	10%	5% with app	5% with app	5% with app
(pay by points discount)	unlimited	unlimited			
(pay by cash/eftpos weekly discount limit)	up to \$100	up to \$60			
Surprise & Delight Gifts					
Swipe & Win Kiosk Offers					
Bonus Play					
Birthday Gift	\$100	\$60	\$30	\$10	
Daily Taxi & Uber Points Payback	up to \$20	up to \$15	up to \$10	up to \$5	
Monthly Bonus Multiplier *	300%	200%	150%		
Retain Reward Points					

* Monthly Member Bonus only awarded if minimum tier level entry is met for the month. Terms and conditions apply. Full details are available from Reception.