

FREQUENTLY ASKED QUESTIONS

How do I get into a tier level?

It's simple – just use your membership card with every purchase.

Where can I spend my rewards points?

Take your pick – Our Bar, Southside Restaurant & Café, Civic Centre & Café, Bottle Shop, Kiosk or Reception.

Does spending my rewards points affect which tier I am in?

No, your points are yours to enjoy throughout the Club as you wish. Your tier level is based upon points earned in the previous six months.

How do I know which tier I am in?

Easy – simply swipe your ExServos Rewards card at the kiosk located inside the Club to find out your tier, check on your ExServos App or ask a friendly staff member at reception.

When can I go up a tier?

Members can move up tiers as soon as they reach the status amount in the higher tier and will remain in their according tier until the following tier review.

Will I move down a tier?

Members will remain in their tier until bi-annual reviews take place in November and May based on the previous six month period accumulation of status points.

How much are my rewards points worth and what is the minimum spend on redemptions?

One reward point equals one cent in value i.e. 1 point = \$0.01 which is also the minimum redemption value.

Will my rewards points expire?

All points expire on June 30 annually, except for Platinum tier who will retain their rewards points.

FREQUENTLY ASKED QUESTIONS CONTINUED

Do rewards bonus points contribute to my tier level calculation?

No, bonus points received through point multipliers, monthly bonus points, birthday gifts, and promotional bonuses do not contribute to your tier level calculation.

Can I opt out of ExServos Rewards?

Yes, simply see one of our friendly staff to discuss. You will not be eligible for any rewards or promotions offered to members as part of ExServos Rewards.

How do I get my ExServos eftpos card?

Go to reception to find out more. Exclusive for members.

How do I download the ExServos App?

Members can simply visit the app store or google play to download the app for free.

How can I check how many tickets I have in promotions?

Members can swipe their ExServos Rewards card at the Kiosk located inside the Club to find how many valid tickets they have in a current promotion.



YOUR LOCAL CLUB,
SUPPORTING OUR LOCAL COMMUNITY

Trading Hours:
Mon - Fri 9.30am - 12am • Sat - Sun 10am - 12am
www.ulladullaexservos.com.au
212-222 Princes Highway Ulladulla | Ph 02 4455 1444

Terms and conditions apply. Full details are available from Reception.
Milton Ulladulla ExServos practices the responsible service of alcohol.
Help is close at hand - GambleAware.
Gambleaware.nsw.gov.au. 1800 858 858
Player Activity Statements are available on request.

EXSERVOS REWARDS

*Exclusive for
members*

EXSERVOS REWARDS

Being a member of Milton Ulladulla Exservos Club is now even more rewarding. Every dollar you spend earns you rewards points - as you earn more points you may be eligible to move into a higher tier with even greater rewards available for you to enjoy.

SWIPE

YOUR CARD WHEN PURCHASING FOOD, BEVERAGE & BOTTLE SHOP ITEMS

INSERT

YOUR CARD WHEN PLAYING GAMING MACHINES

EARN

1 POINT FOR EVERY \$1 SPENT ON FOOD, BEVERAGE & BOTTLE SHOP ITEMS & 1 POINT FOR EVERY \$10 IN TURNOVER

ENJOY

100 POINTS CARRY A VALUE OF \$1 TO BE REDEEMED WHEN VISITING

BENEFITS

	 PLATINUM	 GOLD	 SILVER	 BRONZE	 WHITE
Status Points <small>(over six months)</small>	20,000	8,000	2,000	800	Entry
Earn Rewards Points					
Food & Beverage Discount <small>(pay by points discount)</small>	50% unlimited	30% unlimited	15% unlimited	5% unlimited	Member Price
<small>(pay by cash/eftpos weekly discount limit)</small>	up to \$50	up to \$30	up to \$15	up to \$5	
Member Promotions & Offers plus ExServos Eftpos Card					
Bottle Shop Discount <small>(pay by points discount)</small>	10% unlimited	5% unlimited	Member Price	Member Price	Member Price
<small>(pay by cash/eftpos weekly discount limit)</small>	up to \$50	up to \$30			
Annual Birthday Gift	\$50	\$30	\$15	\$5	
Bonus Multiplier <small>(per month)</small>	150%	100%	75%		
Surprise & Delight Gifts					
Exclusive Events					
Retain Rewards Points					